**RESULTS FRIENDS AND FAMILY TEST JUNE 18**

Thank you to our patients for completing the friends and family test, this is a Government requirement that a short survey asking specific questions has to be completed within all areas of the NHS and results are to be displayed by the practice.

**There were 76 responses received back in June 2018**

How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?

Extremely Likely 65

Likely 5

Neither Likely nor unlikely 2

Unlikely 2 No Comments

Extremely unlikely 2 No Comments

Don’t know 0 No Comments

**Comments received –Positive**

* Friendly caring staff, first class medical treatment, easy access, no long waiting time for appointment.
* Always felt respected by Dr Kaur and have always trusted her opinion and guides.
* They go the extra mile to help you.
* Moorside is both helpful and efficient
* Friendly staff
* Always been happy with reception staff doctors and nurses. Also always able to get an appointment. Thanks
* Everybody is so nice and friendly . Makes a big difference when you are in pain and not feeling 100%. Xx
* Fantastic relationship with Dr Kuar and trust her advice and medical opinion as well as the fantastic work with Anton.
* Great personable service
* The staff and Doctors are excellent and care about their patients.
* The doctor was very helpfull. I was happy the way she explained everything very clearly .
* All staff welcoming n friendly clinical staff excellent

**Comments received – Negative**

* I am sure I am not the only patient to avoid going to the practice, due to the attitude of the receptionist. She must have saved the NHS millions.