**RESULTS FRIENDS AND FAMILY TEST DECEMBER 18**

Thank you to our patients for completing the friends and family test, this is a Government requirement that a short survey asking specific questions has to be completed within all areas of the NHS and results are to be displayed by the practice.

**There were 27 responses received back in December2018**

How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?

Extremely Likely 27

Likely 2

Neither Likely nor unlikely 1

Unlikely 0 No Comments

Extremely unlikely 0 No Comments

Don’t know 0 No Comments

**Comments received –Positive**

Staff are lovely, caring and helpful

"Always treated professional and don't struggle for appointment And feel confident about the doctors response"

I feel I got the correct treatmeant regarding my issuers.

Very well run practice from the Doctor down.

I have been seeing Dr Nelson st the Practice lately. I am very impressed with my treatment, I find her to be very thorough, she really listens

App on time efficient and pleasant

Friendly front desk staff. Excellent doctors

Friendly staff and good service

Karen health care professional is very caring I would highly recommend her

**Comments received – Negative**

No Comments