**RESULTS FRIENDS AND FAMILY TEST APRIL 19**

Thank you to our patients for completing the friends and family test, this is a Government requirement that a short survey asking specific questions has to be completed within all areas of the NHS and results are to be displayed by the practice.

**There were 83 responses received back in April 19**

How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?

Extremely Likely 69

Likely 9

Neither Likely nor unlikely 0

Unlikely 2

Extremely unlikely 2 No Comments

Don’t know 0 No Comments

**Comments received –Positive**

* Very happy with my doctor Nurse practitioner receptionist and everyone else who Works at Moorside medical practice
* Excellent service nice polite and professional staff
* I have always found dr. kaur to be a most excellent g.p.also a really good and caring nurse support team
* The staff are great very helpful and always have a smile
* The doctor I saw is amazing and remembers all of my history without looking at the screen. She is so caring and takes the time that I need.
* It was a friendly visit. The nurse put me at ease all the way through my treatment.
* I can always get an appt the same day. The staff are polite and friendly.

**Comments received – Negative**

* Unfriendly and unhelpful